

### **COVID-19 Current Operating Plan**

As of early spring 2021, lodging operations in New Hampshire may operate at full capacity. Common areas are also allowed to be re-opened. With this being said, we are still very concerned for the safety of our guests and staff.

These are some precautions to be aware of in our current operations:

1. **Guest rooms.** *We have designated at least half of our guest rooms to remain empty for at least two days prior to rebooking. You may request one of these rooms when making your reservation. In addition to using our normal cleaning products, we also clean every surface with sanitizer. We are adding a sanitizing product to the laundry machines with each wash. All comforters that required dry cleaning have been replaced with ones that have removable covers that we wash after each use; we have also invested in extra sets of comforters, quilts and blankets to ensure that each guest has a set of linen that has not been used for at least three days. You will find a bottle of hand sanitizer in each guest room.*

***All overnight guests must complete a Covid-19 affidavit at the request of our Governor prior to departing.***

2. **Inside areas.** *Guests must put on a mask prior to entering the inn. The masks can be removed at individual tables and in private guest rooms. They may also be removed in common areas when drinking coffee or alcohol. Staff will monitor common areas to sanitize the area immediately after someone has departed.*

***We are operating an air purifier whenever more than one party is inside the inn.***

3. **The coffee and tea station** *has reinstated for guest use. We have placed a bottle of sanitizer at the station and that buttons are wiped down after your use; guests may wish to sanitize the buttons prior to use as well.*
4. **Food service.** *All diners must provide a phone number when making their reservation in order to conduct contact tracing up to 30 days. All servers and bartenders will be masked and gloved at all times. Gloves will be exchanged after each time dirty dishes/glasses are retrieved or a surface has been touched. No one may enter the kitchen without wearing a mask. Food handlers are always gloved when touching food. Sanitizer bottles are kept at*

*the bar and front desk for diners' use as well as throughout the kitchen.*

5. ***Private dining and outdoor dining.*** *We are happy to place a dining table in your guest room for breakfast or dinner. As of 4/1/21, we are also making outdoor dining available again. We have actually invested in some wonderful outdoor dining furniture; we have also hired a professional lighting company to string several of our trees and a rose arbor with lights to enhance the outdoor dining experience.*
6. ***Restrooms.*** *We do ask that guests wear masks when in the restrooms. Sanitizer bottles will be kept in the restrooms. Staff are regularly sanitizing restroom door knobs, door frames, sink fixture, toilets and light switches.*
7. ***Use the outdoors.*** *We have a lot of great outdoor space, so encourage people to be outdoors as much as possible where the threat of the virus is minimal. We have yard games, the goats, board games, books and hike recommendations for your outdoor entertainment.*